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IT Consulting Services

Contents

Small & Medium Business Technology Architecture Consulting	2
Data Center Infrastructure Consulting Plan	3
Digital Transformation Consulting	4
Disaster Recovery and Backup Plans.....	5
IT Performance Assessment.....	6
Cloud Consulting	7
Communication and Collaboration Consulting	7
IT Strategy Consulting Plan	8
IT Solutions Consulting.....	9



Service Overview

SMALL & MEDIUM BUSINESS TECHNOLOGY ARCHITECTURE CONSULTING

Using our best minds, we can help you to create or modernize your tech-driven digital strategy, improve your technology architecture,

We Cover

- Smart Office Infrastructure Plan
- Smart Meeting Rooms Infrastructure Plan
- Smart Workspaces Infrastructure Plan
- Hardware & Software Solutions Plan
- Data Center Infrastructure Plan
- Unified Communication and Collaboration Infrastructure Plan
- Websites and Email Solutions Plan
- Digital Transformation Plan
- Disaster recovery and backup plan
- Cloud Consulting Plan
- IT Cybersecurity Solutions Plan
- Computer Hardware and Software Procurement

DATA CENTER INFRASTRUCTURE CONSULTING PLAN

Confused about what you need in a data center, need someone to help guide you through the processor our team has the experience to assist you in making the right choice for your company. Figuring out exactly how much space you need, not just for today but tomorrow, next month and next year

We Cover

- Servers
- Racks And Cabinets
- Network Connectivity Infrastructure
- Security Measures and Appliances
- Monitoring Structures
- Storage Infrastructure
- Cooling And Air Flow Systems (As Well As Fire Protection)
- Policies To Maintain Efficiency, Security and Performance
- Access Control, Surveillance
- Structured Cabling, Cable Management

DIGITAL TRANSFORMATION CONSULTING

A digital transformation consultant or consulting company's role is to help an organization identify ways to become more profitable by implementing strategic changes with the help of technology.

How do we do this?

- Assess the customer's current position & needs: What aspects of the business can gain from technology? How can we help the customer to secure a sustainable future?
- Develop client strategies around digital solutions: Where and which technologies could be used to enter a new market or to outperform the competition?
- Assist in the development of business cases for new digital transformation projects: Convincing coworkers to change the way they have always done things can be a challenge. Effective change management is key.
- Analysis and design of key user journeys: At which step cloud we use automation or provide additional service to the user?

DISASTER RECOVERY AND BACKUP PLANS

A Well-Crafted IT Disaster Recovery Plan Ensures You Are Prepared for Anything

- Having a well-crafted IT disaster recovery plan and business continuity plan management strategy that is grounded in a robust data backup and recovery solution is essential. Loss of data could mean lost emails, accounting data, patient or client files, company records, or client records. It also means potential loss of revenue.
- Organizations are under pressure from regulatory compliance, customer demands, or internal mandates to develop Business Continuity plans (BCP) and IT Disaster Recovery plans (DRP). Our Strategic Consultants can assist your organization in BCP and DR activities to help you achieve your goals.

IT PERFORMANCE ASSESSMENT

Our service quality and performance assessments will help organizations set their strategic direction, improve operational efficiency and drive world class levels of performance, while improving customer satisfaction and loyalty.

Assessment Deliverables

Our Service Quality and Performance Assessment includes a number of deliverables that will help your organization take the next step towards world class performance, including

- Comprehensive Assessment Report and Executive Presentation
- Analysis of Strengths, Weaknesses, Opportunities and Threats
- Roadmap for Implementing Recommendations

Technical Support Assessment

Service Strategies' Technical Support Assessment provides a comprehensive business review, including detailed examination of the following areas:

- Strategies and plans
- Organizational structure
- Data center Performance measurements
- Network Performance measurements
- Staff training planning
- Support systems and tools

CLOUD CONSULTING

Selecting the right cloud solution can be complex, but our cloud professionals will work with your organization, provide research and guidance, and help you make the best decision. While other cloud service providers try to fit your business within their service process,

MMS-EGPT takes the time to understand your specific needs, analyze your current environment, help you navigate the different cloud options (e.g., Microsoft Azure, Amazon Web Services, Google Cloud), and provide guidance on the best approach for your organization.

COMMUNICATION AND COLLABORATION CONSULTING

Connectivity is Key for Productivity

In today's environment, your workforce needs to be connected no matter where they are and at all times. MMS EGYPT can plan a cost-effective, highly scalable communication and collaboration solution that provides users with all the benefits of a traditional telephone system, plus an extensive set of rich collaboration features.

IT STRATEGY CONSULTING PLAN

Our IT strategy covers the following areas, which our consultants can selectively tailor according to your needs:

- **IT Infrastructure:** The Technical Architecture of Hardware, Operating Systems, Databases, End-User Computing Platforms, Communications, and Facilities. This Also Includes Use of Newer Cloud Platforms to Replace On-Premises IT Infrastructure and Systems.
- **IT Service Management:** Decisions Concerning How and Where IT Services Should Be Delivered and By Whom, Whether by Internal IT Work Groups or By Outsourcing or Managed Services Providers.
- **IT Applications:** The Business Applications That the Organization Will Utilize in Support of Business Processes. These Commonly Include ERP, CRM, HR, Systems.
- **Disaster Recovery Planning:** A Disaster Recovery Plan (DRP), Is A Recorded Policy And/or Process That Is Designed to Assist an Organization in Executing Recovery Processes in Response to A Disaster to Protect Business IT Infrastructure and More Generally Promote Recovery.
- **IT Budgets Plan:** You're Business Will Need the IT Budget Plan to Covers Hardware, Software, Personnel, Outsourcing, And Disaster Recovery and Occupancy Costs Associated with Supporting IT Within the Enterprise. Costs Also Include All Taxes
- **Technology Roadmap**
Mapping Out What Technology Is Needed by Taking Stock of Your Existing Technology and Forecasting What Will Be Needed in The Future
- Assessment Plan IT Audit Manual Plan
- Assessment Plan of Information Confidentiality, Integrity and Availability
- Assessment Plan of IT Management Standards
- Assessment Plan of IT Operation Manual

IT SOLUTIONS CONSULTING

Technology evolves at a rapid pace, it can seem like an overwhelming task to keep up with changes. But it is important to keep up with trends in IT because as new technologies emerge, they push the envelope of possibilities. IT solutions design according to your requirements

- Analyzing existing IT infrastructure components Plan.
- Defining IT infrastructure problems and designing a mitigation plan.
- Setting IT infrastructure improvement objectives.
- Designing a new infrastructure or its components (including cloud).
- Determining technologies to introduce to the IT infrastructure or to migrate it to the cloud.
- Data security solutions Plan (Antivirus and Spam Solutions, Firewalls, Data Backup)
- Business E-mail and Hosting Plan
- Data centers integration, maintenance, support and migration Plan
- Directory services integration, monitoring, upgrade and support Plan
- VoIP systems integration, monitoring and update Plan.
- Intranet and collaboration solutions integration, migration, maintenance and support Plan.